


# FELICITATION


Dear Intakab,

This is to certify that you have been ranked 15<sup>th</sup> in the  
Festive Bonanza Contests for the sale of Home Care Plans,  
during the period of Aug-Dec 2002 in the Central Region.  
Congratulations on your lustrous performance and delivering exceptional  
standards of consumer service.

Keep up the good work!

Signed   
Vice-President  
Consumer Services  
Jan 2003



Signed   
Regional Manager  
Consumer Services  
Jan 2003